

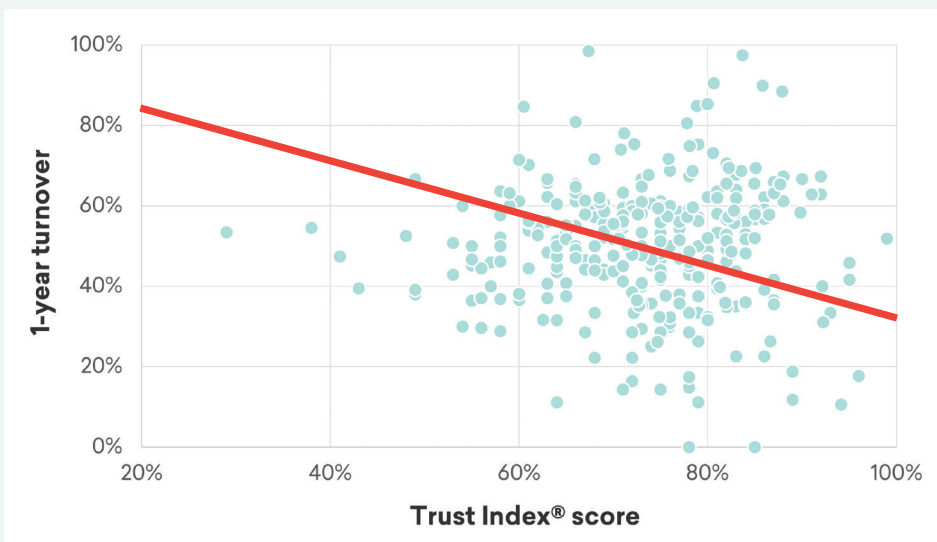
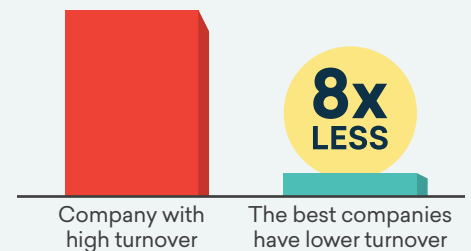
TURNOVER IN SENIOR CARE:

What You Can Do ASAP to Reduce Turnover **by 10%**

Insights from the Great Place to Work senior care database:



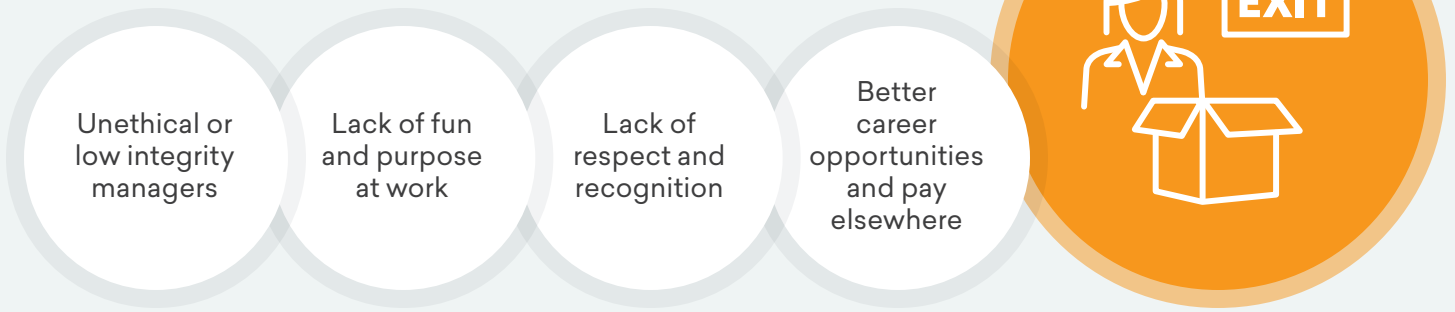
Turnover is high on average – but the best places have turnover **8x LESS** than the worst



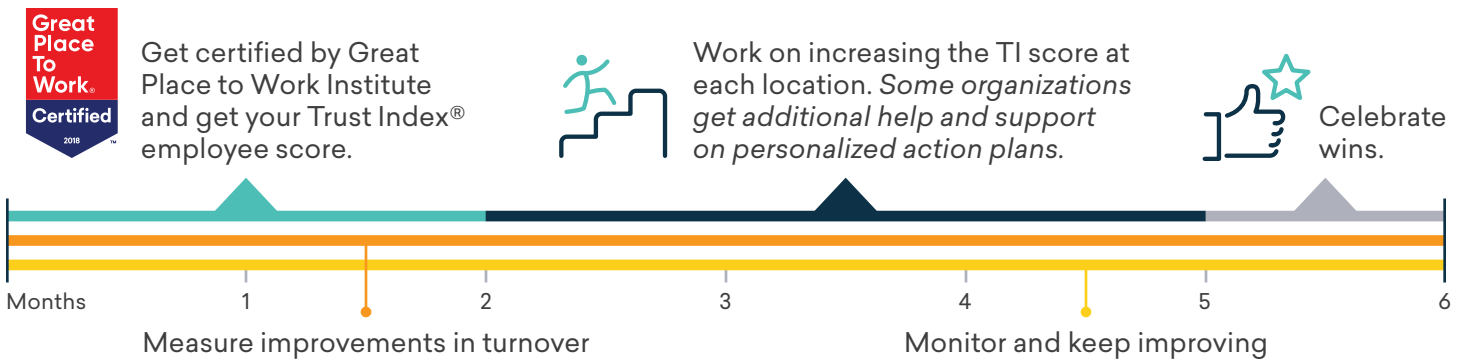
On average, a 10-point increase on the Trust Index® employee score lowers turnover **by 4-10%¹**

¹The research indicates greater turnover impact on full-time staff as well as part-time servers

What drives turnover in senior care?



Recommended steps to reduce turnover:



Case study

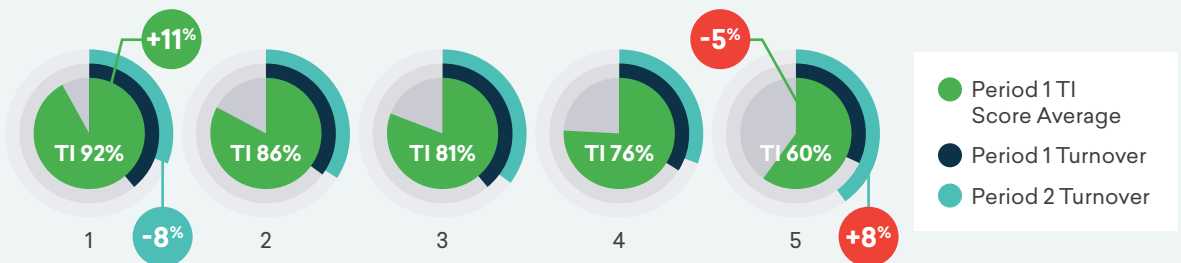
How one group of Executive Directors improved their turnover

by **8%**
in 3 months



10,000+
employees measured
January to June 2018

Top-performing EDs improved their TI score **by 11%** on average in the study time period and saw an average **8% turnover decrease**.



Each quintile represents 40+ campus locations.

Source: Great Place to Work senior care data collected between January-June 2018

Turnover definition: all non retirement terminations in a time period (voluntary and involuntary) divided by average number of employees during that time period.

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